



Job Title - Site Security

Location

St Andrews Lakes is a renowned destination nestled in the picturesque landscapes of Halling, Kent. Our lakeside facilities offer an array of water-based activities, including swimming, paddleboarding, kayaking, and more. We take pride in providing top-quality equipment and excellent customer service to our patrons, ensuring they have memorable experiences on the water.

Start

Phased start from 1st April 2024

Duration of contract

Until 30th September 2024

Job Description

You will be SIA licensed, preferably experience within a similar role. You will be committed and focused on delivering a professional service, have good interpersonal and communication skills as well as a positive and caring attitude to customer care. We are looking for team players, who will be happy to support late check ins with other departments, such as our holiday lodges and motorhome pitches.

Duties and responsibilities

- Carrying out booking checks when customers arrive using a handheld tablet running booking software
- Meet and greet of customers around the site ensuring everyone knows where they are going
- Assisting customers with enquiries
- Assisting customers to park safely and appropriately on arrival
- Enforcing of site rules in a polite and friendly manner
- Effectively communication with the staffing team if any cause for concern
- Patrolling the site regularly to ensure nothing is out of place
- Liaising with management team in the case of suspected or reported criminal activity
- Perform scheduled and random checks of designated areas throughout the site to check for any security breaches
- Maintain a clean and tidy entrance driveway and security gate area
- Supporting other staff as required
- Supporting other areas onsite as requested by management

Essential Knowledge, experience, and qualifications

- Current frontline SIA licence
- Knowledge of standard security and safety protocols
- Excellent verbal communication skills
- Ability to work well in a team
- Good physical fitness
- Quick thinking and problem-solving skills
- Strong attention to detail
- Ability to work in high-pressure environments
- Working knowledge of relevant computer applications

Desirable Knowledge, experience, and qualifications

- DS SIA endorsement
- Valid UK driving license

To apply, please email your CV and cover letter to jobs@standrewslakes.co.uk