

Wellness Facility Assistant (Part Time - Seasonal)

Location: St Andrews Lakes, Kent, Halling, ME2 1BA

Pay: £10 - £12.21 per hour

20 hrs per week: - Wednesday, Friday, Saturday & Sunday - 8:00am-1:00pm

Immediate start

Position Overview

We are looking for a dedicated and friendly individual to join our team at our Wellness Centre. The ideal candidate will play a crucial role in ensuring our wood-fired hot tubs, sauna, and cold plunge provide a safe and relaxing environment for our customers. As a Wellness Facility Assistant, you will be responsible for maintaining optimal conditions in our facilities, providing excellent customer service, and ensuring the area is always safe, clean, and welcoming.

Key Responsibilities:

- **Facility Maintenance:** Tend to the wood-fired hot tubs and sauna, ensuring they are kept at optimal temperatures at all times.
- **Daily Checks:** Complete daily safety and operational checks before customers arrive to ensure everything is functioning properly.
- **Safety and Cleanliness:** Ensure the Wellness Centre area is clean, safe, and ready for use, maintaining high standards of hygiene.
- **Customer Support:** Assist customers with any questions they may have, providing them with information about the facilities and services.
- **Safety Briefing:** Confidently provide safety briefings to guests before they use the hot tubs, sauna, or cold plunge.
- **Fire Management:** Tend to the wood fires, ensuring they are adequately maintained for safe and efficient operation.

Desired Skills & Experience:

- **Fire Lighting Experience:** Previous experience with fire lighting is preferred but not essential. Training will be provided.
- **Customer-Focused:** A friendly, approachable, and customer service-oriented attitude is essential.
- **Safety Awareness:** Ability to ensure a safe environment for all guests while maintaining high standards of cleanliness.
- **Reliable:** Punctual and dependable, with a willingness to work weekends.

Benefits:

Free parking

25% discount at onsite Café & Pizzeria

Team events and socials

Potential for progression within company

Free activities for you and immediate family